## CalChiefs Administrative Fire Services Section (AFSS) North presents

## **Chief Mike Metro**



Take advantage of this special Northern California speaking engagement by Chief Mike Metro

Chief Deputy, Los Angeles County Fire Department

### LOCATION:

**California Fire & Rescue Training Authority**9320 Tech Center Drive
Sacramento, CA 95826

#### REGISTRATION:

\$100, *lunch provided* \$125 after March 15, 2014

## To register

## for this event, go to:

http://tinyurl.com/2014-AFSS-Academy and select "Chief Mike Metro 3-27-14" under Academy Registration

Questions? Contact Valerie at ValerieErwin@csdfire.com or 916.405.7109

To view the full 2014 AFSS Academy program, please visit the CalChiefs AFSS website at www.afss.calchiefs.org

# Thursday, March 27, 2014

# Morning Session (9:00 am) Changing the Culture of the Fire Service

Culture change in public organizations brings thoughts like "fear," "impossible," "too large to manage." Culture change in the fire service brings those concerns to a heightened level! This seminar will offer a practical, systematic, and measurable approach to transform a fire department. We will start with identifying what you want to change, provide the 10 steps to make it happen, and establish behavior shifts for effective and meaningful positive outcomes.

Afternoon Session (1:00 - 2:30 pm)
The Impact of the Affordable
Care Act on Your Fire
Department –
Q & A Discussion



Speaker Profile

Mike Metro is the Chief Deputy for the Los Angeles County Fire Department with 38 years in the fire service including five for the City of El Cajon, a four station fire department in San Diego County. In his current role, he provides executive oversight for the emergency operations of the Department's 170 fire stations protecting 58 cities and 4.5 million citizens. He was the Chief of Emergency Medical Services for LA County Fire for seven years as well as the President of the California Association of Fire Chiefs EMS Section for four years. He currently serves on the Executive Board of the International Association of Fire Chiefs EMS Section.

#### Hotel Information

## Embassy Suites Sacramento Riverfront Promenade

100 Capitol Mall Sacramento California 95814





Room rates - \$159 per night plus taxes

(full breakfast daily and evening Manager's reception included)

Valet parking \$20 per night | Includes free airport shuttle and complimentary wi-fi

Room reservations must be made by March 2 to guarantee discounted room rates.

#### There are 2 ways to make reservations:

- 1. Go to www.sacramento.embassysuites.com and make a reservation using the group/convention code: CAF
- 2. Call 1-800-498-5237 and ask for the CalChiefs AFSS Academy discount rate.